

# Hayden Lake Irrigation District



2160 W. Dakota Ave. Hayden Idaho 83835 / Phone 208-772-2612 / Fax: 208-772-5348 / hrs. 7:00 am to 5:30 pm Mon-Fri  
Email: [District@haydenirrigation.com](mailto:District@haydenirrigation.com) / Website: [www.haydenirrigation.com](http://www.haydenirrigation.com)

Inside this Issue	
Illegal Connections	1
Domestic Monthly Billing	1
Bond Election	1
Call Before You Dig	2
Easement Audit	2
Frozen Pipes	2
New Hours	2

## Illegal Connections

The District has discovered a few illegal connections in the District meter boxes . By this, we refer to sprinkler systems being connected through the District meter box. Tampering with the District's meter box is strictly prohibited. Nothing should be installed in or within a 10 foot radius of the District box. The District has an easement that should not be encroached upon. If you think you have such a connection, please contact the District office to schedule an inspection. If you plan to install a new sprinkler system in the future, please make sure the installer does not encroach on the easement and the backflow assembly is installed a minimum of 5 feet from the meter box. If you hire a sprinkler company to install the system, please make sure they are aware of the easement and the District guidelines.



## Domestic Monthly Billing

Many customers believe the District's billing cycle is confusing and want a simpler process. The District cares about our customers and listened to their concerns. The District's goal is to create a customer friendly billing process and provide sufficient water service and fire flow for all District customers and our growing population. Therefore, customers that are under an acre will be switched to a monthly bill, with a base rate and a tier for usage. The District has obtained the services of the FCS Group to determine the rate charges. You can find the rate study on the District website at [Haydenirrigation.com](http://Haydenirrigation.com). With the monthly billing, you will only be billed for the water you use. The irrigation assessment will be eliminated. No longer will the District bill a flat rate and allocations will be eliminated for customers with less than one acre of property. This should provide our customers the power to control their monthly bill. The District anticipates the new billing cycle to begin November 1st, 2019. The bill will be sent in the same postcard manner so please keep an eye out for the blue monthly post cards. If you have an irrigation meter and a domestic meter, or a domestic meter with over an acre, your bill will be different. You will be billed monthly for your domestic use but you will still receive an irrigation assessment and an yearly allocation based on your lot size. The District hopes our customers find the new billing cycle simpler and cost effective.

## Board Member & Bond Election



Election season is here again. This year, the position for Board of Directors is unopposed and Director Dion Holton will fill the position for a three year term. This will be his first full term since taking over the position from our previous Board member, Brian Eifler, in 2018. The District will be holding an election on November 5th, 2019, from 1:00 pm to 7:00 pm, for a Special Revenue Bond held for the proposition of the issuance of a negotiable revenue bond issuance of up to \$6,800,000 to finance District capital improvements to the District water system and acquisition and construction of a new Elevated Storage Tank. In order for the District to keep up with the District's demand during peak time, and still provide sufficient fire flow, the District must build an adequate water storage. The District's present tank is in desperate need of repairs and to complete the repairs it would need to be out of service for an indefinite period of time. The new Elevated Storage Tank is not a luxury, it is a District requirement as DEQ finds the District water supply ability to be lacking and something must be done to bring the District up to par.



**Know what's below.  
Call before you dig.**

It is the responsibility of the person digging to call 811 to prevent damage to underground utilities and possible personal injury from damaging underground facilities. Remember to dial 811 before digging for any reason, at any depth. One call notifies all local utility companies of your intent to dig. Utility location service is free—repairs for damaged facilities and medical expenses are not. Please call 2 working days prior to excavation. Before you call, please have ready the following information: street address or legal description, contact person, phone number and what type of work is to be performed.



## Easement Audit

It has come to our attention there are properties in the District that have objects over or around the District watermain. Depending on the waterline size (example: 20”), the District could have a 20 to 40 foot easement surrounding the watermain. Some of these easements are located on residential properties. No trees, sheds, decks, inground water features or firepits, fences and/or other permanent fixtures are permitted in the easements without the District’s knowledge and/or consent. Flowers are acceptable but anything that can interfere with a necessary waterline repair is unacceptable as it could be a safety hazard when line repairs or replacements are necessary. If the waterline should ever need to be repaired/replaced, any sort of structure or landscaping that would hamper the District’s ability to do necessary repairs in the easement will be removed at the homeowners’ expense. If you have an easement but are unsure of the exact location or if you have an obstruction, please contact the District office to schedule an inspection. The District is willing to work with our customers but obstructions must be identified and dealt with. Remember, if you are unsure of what lies beneath your property, prior to erecting a shed or permanent fixture, call for a locate. The District is not the only entity that has easements in the District. Be cautious and plan ahead. It will save you money and time in the long run.

The District also has a 10 foot radius easement around the District meter box. All trees, shrubbery, bushes, etc. must be a minimum of 5 feet away from the meter box. If a meter needs to be repaired or service needs to be disconnected for any reason, the District must be able to access the meter box. Trees, shrubs and bushes grow. If planted too close to the meter box, the box can become overgrown with landscape, making it difficult for the District technicians to access the box. Please be considerate when planting near your meter box to ensure it is accessible both now and in the future.

## Frozen Pipes



It's that time again. The weather can become brutal and pipes can freeze. **DON'T TAKE CHANCES.** If you turn on your faucets and nothing comes out, leave the faucets turned on and open the cabinet doors. Try thawing the pipes with a hair dryer. Start by warming the pipe as close to the faucet as possible, working towards the coldest section of pipe. If it doesn't thaw quickly, call a plumber. If you detect that your water pipes have frozen or burst, turn off the water at the main shut-off valve in the house and leave the water faucets turned on. Make sure everyone in your family knows where the water shut-off valve is and how to open and close it. In case of an emergency, if you do not know how to shut off the water, you may contact the District office and a technician will turn the water off at the meter box. But, please know, if you call after hours or on the weekend, an after hour service charge may be applied. **WE DO NOT RECOMMEND** leaving water running. While this can be an effective way to prevent freeze-ups, you could end up with high excess water charges. The District will not adjust excess water charges.

## Fire Hydrant Access



We would like to ask our customers to help the local firefighters and yourselves by clearing the snow away from fire hydrants. If you have a fire hydrant on or near your property, please check it after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible, please pitch in and clear away the snow. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help!

### Important Dates to Remember

- *October 1st: 3rd Quarter Invoices will be Mailed*
- *October 1st: Board Meeting at 5 pm*
- *October 31st: 3rd Quarter Invoice Payments are Due*
- *November 5th: Bond Election*



## New Hours



As many of our customers know, the District office hours changed the first of the year to Monday thru Friday, 7:00 am to 5:30 pm. The hours seem to be working well for our customers as we available longer hours to assist our customers with their various needs. Likewise, the District Board meetings time has changed . The Board meetings are the first Tuesday of the month at 5:00 pm. This enables the Board meetings to conclude at a reasonable time. We do hope these time changes benefit our customers as we are here to assist you.