



Hayden Lake Irrigation District

Winter 2010

Volume 10, Issue 1

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Celebrating a Century of Service

The District is celebrating its first centennial in 2010. We began as the Interstate Irrigation Company, a private Spokane company. In 1922 we reorganized as the Hayden Lake Irrigation District, an Idaho public entity. It appears that in the beginning the area was destined to be an orchard fruit producing area. Our records indicate 1910 as a significant date; it is when an amended plat of the Hayden Lake Irrigated Tracts was filed. This

document laid out the main road network we all rely on within the District.

Unfortunately much of our original documentation was destroyed over the years. We are asking for your help; if you have information or history of the District you'd like to share, we would love to hear from you. Please contact Bert Rohrbach through the e-mail listed in the "How to Contact Us" box of this newsletter.

Important Dates to Remember:

- *January 18 - Closed in Observance of Martin Luther King Day*
- *January 31- Quarterly payments are due*
- *February 2 - Board Meeting at 6 PM*
- *February 15 - Closed for Presidents Day*
- *February 16 - Board Meeting at 6 PM*
- *March 2 - Board Meeting at 6 PM*
- *March 16 - Board Meeting at 6 PM*
- *April 6 - Board Meeting at 6 PM*

Change in Water Bill

You will notice a minor change in the water bill. This change was made to communicate clearly both your total account balance, as well as the amount currently due. These amounts can be different due to the 2nd half Irrigation Assessment being charged to the account but not due until June.

billing cycle. Then all charges assigned to the account during the quarterly billing cycle. Note that some of these charges may have already been paid during the quarter, you are not being charged again. The total account balance will end the list of charges.

The account activity will read as follows:

Below the Total Account Balance will be the Current Balance Due. This is the amount you need to pay before the due date to keep the account current. This same amount will be reflected on the payment coupon.

The total payments received in the past quarterly billing cycle (previous three months), then the balance brought forward at the **beginning** of the quarterly



**Know what's below.
Call before you dig.**

To prevent damage to underground utilities and/or personal injury from damaging underground facilities, please remember to dial 811 before digging *for any reason, at any depth*. 811 is a federally mandated phone number to consolidate all local "Call Before You Dig" numbers. One call notifies all local utility companies of your intent to dig.

Utility location service is free - repairs for damaged facilities, medical expenses, and lost wages are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: Street address or legal description, contact person, phone number, and what type of work is to be performed. For more information on 811, stop by and pick up a brochure from our office or visit www.call811.com

Information Updates

Please help us keep our records up-to-date by contacting Sherri with any mailing address or phone number changes. Changes can be called in to 208-772-2612 or emailed to district@haydenirrigation.com

Upcoming Billings:	Look for it:	Due Date:
4th qtr. 2009 usage	January 10	January 30
1st qtr. 2010 usage	April 10	April 30
2nd qtr. 2010 usage	July 10	July 30

Winter is here. We have already experienced meters freezing during the cold snap in early December. Please note that meter boxes opened during the winter months **lose heat and can cause meters to freeze.** If you believe there is a problem with your meter, do **NOT** open your meter box in freezing weather. **Please call us if you believe the meter is frozen and we will check on it for you.** If there is water available anywhere in your home or business, the meter is not frozen, your pipes are and you need to call a plumber if you are unable to thaw it yourself. There was an article in the November 2009



newsletter regarding ways to prevent, or thaw, frozen pipes in your home. If you don't have it you can get a copy from our web-site.

Fire hydrants are located to provide fire protection of your home and business. Please help us, the fire department, and you by keeping the hydrants clear of snow.

Address Change

Please make note of our correct mailing address:

Hayden Lake Irrigation District

2160 W Dakota Avenue

Hayden, ID 83835-5122

For those of you who have already established accounts with their online bill pay systems, you must change the address within your bank's system or risk having your mail returned by the post office. We no longer use our post office box. All correspondence and payments must be made to the above address.

It has been a year and a half since we made this change. The Post Office has told us they will no longer forward mail from the old address.

Please Update your Records

On occasion we need to communicate with our customers, sometimes in an emergency. Accurate, up-to-date information makes that possible. If we don't have the contact information we may have no other option then to turn off the water. This may result in charges being applied to the account that could have been avoided if we could have contacted you. Please use the back of the payment coupon to provide us with a telephone number we can reach you at. If your billing address or other information on the bill is incorrect please update that also.

We will never sell, lend or provide your information to others. You will only hear from us if it is necessary.

Traveling for the Winter or Paying Through Bank Bill-Pay

Traveling south this winter? Good for you. Before you go, so our mail will reach you, please either provide the post office with a forwarding address, or communicate with us.

Paying your bill through your on-line banking? Make sure you are sending it to our **current address**, be sure to reference your account number and the service address. With this information we can correctly apply your payment.

Failure to do this may result in late fees and termination of service. We don't want to do that. Communicate with us, it's easy. Our phone is (208) 772-2612. After hours leave a message with the folks who answer and we will get back to you the following business day. Our address is: 2160 W. Dakota Ave., Hayden ID 83835-5122. We **do not** use a PO Box any longer; putting one in the address will result in undelivered mail.

On-Line Bill Payment

We hear lots of requests for bill payment by credit or debit card. We are working on this. We hope to have a system in place, tested and working, before the billing in April. The District Board members are making sure the District, and patrons, needs are protected. We will continue to accept payments in the normal methods.

How to Contact Us

Hayden Lake Irrigation District

2160 West Dakota Avenue

Hayden, ID 83835-5122

Phone: 208-772-2612

Fax: 208-772-5348

Chairman of the Board - Bert Rohrbach - Bert@HaydenIrrigation.com

Administrator - Alan Miller - Alan@HaydenIrrigation.com

Accounts Manager - Sherri - Sherri@HaydenIrrigation.com

Or visit our website at www.HaydenIrrigation.com