

# Hayden Lake Irrigation District

October 2016

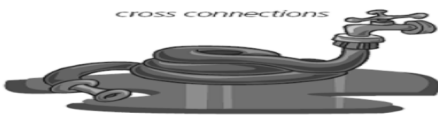


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## Important Dates to Remember:

- *October 31st water payment due*
- *November 1 - Board Meeting at 6 PM*
- *Irrigation Assessment bill will mail by November 21st.*
- *December 6th - Board Meeting at 6 PM*



## Backflow Update

Thank you for getting your backflow assemblies tested; there were 2,198 assemblies tested, 22 new assemblies installed and 51 failures which required cleaning, replacement of parts or the complete assembly device changed out.

This year we reduced the number of non-compliance letters, door tagging and service disconnections.

We appreciate our customers working with us to provide safe drinking water.

**GREAT JOB!!!!**

## Water Rates

The Board and staff is happy to announce there is no rate increase for FY2017. Domestic, Commercial, Irrigation Assessment and Excess water rates will not change. All water allocations will remain the same.

The District has worked hard to keep costs as low as possible; with the success of the odd/even watering the electrical costs were consistent with last year, helping us stay within the overall FY2016 budget. The District will continue to work at improving our efficiency of operation and we thank our customers for supporting the odd/even watering. Your effort is a direct result in the water rates remaining the same.

## Water Meters

Over the past year we have noticed an increase in buried and/or damaged meter boxes, lids & meters. Please help us keep costs down in replacement parts & labor by helping. Below is a list of what you can do to help:

- Keep meter box lid clear
  - ◇ If buried under grass, bushes, rock, bark etc., then please uncover the meter lid
  - ◇ Light snowfall is a great insulator in the winter, but please do not pile excess snow
- Do not open the meter box lid - letting out heat can cause the meter to freeze
- Be careful when plowing or mowing not to damage the meter box and lid
- Do not add/modify anything inside the meter box
- Do not turn on/off the meter

We appreciate your help, thank you!

## Sprinkler Winterizing

We recognize the need to winterize your irrigation and sprinkler systems, we ask you please do so safely and in a way that will not contaminate the water system.

The most common method of winterization in our area involves a large air compressor used to blow all of the standing water out of the sprinkler, or irrigation system. When performed correctly this is an efficient method to winterize. However, when performed incorrectly problems can range from **contamination of the drinking water system** to damaging your sprinkler system.

Contamination of the drinking water system could come from applying compressed air at pressure higher than the drinking water system or compressed air applied anywhere upstream, or before, the backflow prevention assembly. Both of these methods risk injecting oil and other contaminants into the drinking water system. This could affect your home, as well as the District's water system.

Many sprinkler manufactures, provide winterization tips on their web sites.

## Fire Hydrant Access



We would like to ask our customers to help the local firefighters and yourselves by clearing the bushes, trees and snow away from fire hydrants. If you have a fire hydrant on or near your property, please check it for any plants that may block the hydrant, after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible to firefighters, please pitch in and keep the area clear. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help.



**Know what's below.  
Call before you dig.**

To prevent damage to underground utilities and/or personal injury from damaging underground facilities, please remember to dial 811 before digging *for any reason, at any depth*. 811 is a universal phone number. One call to 811 notifies all local utility companies of your intent to dig.

Utility location service is free - repairs for damaged facilities, medical expenses, and lost wages are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: Street address or legal description, contact person, phone number, and what type of work is to be performed. For more information on 811, stop by and pick up a brochure from our office or visit [www.call811.com](http://www.call811.com)

## District Project Update

The District has awarded bids for the pump & motor, electrical and the structure for the new well. We anticipate the new well will be in use for FY2017 irrigation season.

The Honeysuckle Reed joint project with the city of Hayden and Hayden Regional Sewer Board completed in May. Thank you for your patience and understanding during the construction.

The District is still interested in building a new tower, however we have faced challenges in finding a location that works both for the District and the airport. We will continue to work on this endeavor.

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## Mailing Address

Please make note of our correct mailing address:

**Hayden Lake Irrigation District**

**2160 W Dakota Avenue**

**Hayden, ID 83835-5122**

All correspondence and payments must be sent to the above mailing address.

Please use the back of your coupon, our website or call us to update your mailing information including your phone number.

**It is the customers responsibility to keep this information current.**

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## Billing Cycles

We have two different bills; an annual Irrigation Assessment and four (4) Quarterly Domestic invoices.

The Irrigation Assessment is billed in the fall and due by December 20th of that year. If the first half is paid by December 20th, then the second half is due by June 20th of the following year. No statement is sent for the second half. You can always choose to pay the entire bill by the December 20th due date.

It is our goal to have the Irrigation Assessment bill mailed by the 3rd week in November.

The Domestic Quarterly invoices are sent the beginning of the month listed below and are due by the end of the that month:

<u>Invoice Sent</u>	<u>Water Usage Period</u>
January	October, November and December
April	January, February and March
July	April, May and June
October	July, August and September



## How to Contact Us

**Hayden Lake Irrigation District**

**2160 West Dakota Avenue**

**Hayden, ID 83835-5122**

**Phone: 208-772-2612**

**Fax: 208-772-5348**

**Hours: 7:30 am to 4 pm M-F**

**Administrator** - Alan Miller - [alan@haydenirrigation.com](mailto:alan@haydenirrigation.com)

**Accounts Manager** - Sherri - [sherri@haydenirrigation.com](mailto:sherri@haydenirrigation.com)

Or visit our website at [www.haydenirrigation.com](http://www.haydenirrigation.com)