

Hayden Lake Irrigation District



October 2014

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Important Dates to Remember:

- *October 31st: 3rd Qtr water payment due*
- *November 4th Board Meeting at 6PM*
- *Irrigation Assessment bill will mail by November 19th.*
- *December 2nd Board Meeting at 6 PM*



Backflow Update

Thank you for getting your backflow assemblies tested; 2014 was the our best compliance year yet!

There were 2,067 assemblies tested, 26 new assemblies installed and 82 failures which required cleaning, replacement of parts or complete device changed out.

We also reduced the number of non-compliance letters, door tagging and service disconnection.

We appreciate all our customers working with us to provide safe drinking water.

GREAT JOB!!!!

Water Rate Increase

Water rates have been established for fiscal year 2015 and a small increase was necessary. The domestic rate was increased to \$228.00 per year per unit. This equates to \$8.00 per year per unit or \$2.00 per quarter per unit increase.

Commercial accounts also received an increase, new Commercial rates by tier are:

CR1 = \$317.00 per unit per year

CR2 = \$472.50 per unit per year

CR3 = \$629.00 per unit per year

CR4 = \$784.50 per unit per year

All water allocations remained the same. Excess water rate was not increased and will remain at \$1.00 per 1000 gallons.

The District has absorbed as much of the electrical rate, gasoline and product increases as possible and we continually work at improving our efficiency of operations to maintain reasonable rates.

The rate change will be effective October 1, 2014 and applied to the 4th quarter bill you receive in January.

The 2015 Irrigation Assessment was also increased. All parcels 1 acre or less increased \$3.00 for a total of \$88.00. For any parcel greater than 1 acre it will be \$88.00 for the first acre and \$46.50 for each additional acre or fraction thereof.

Sprinkler Winterizing

We recognize the need to winterize your irrigation and sprinkler systems, we simply ask you do so safely and in a way that will not contaminate the water system.

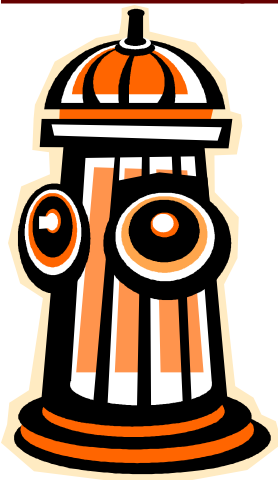
The most common method of winterization in our area involves a large air compressor used to blow all of the standing water out of the sprinkler, or irrigation system. When performed correctly this is an efficient method to winterize. However, when performed incorrectly problems can range from **contamination of the drinking water system** to damaging your sprinkler system.

Contamination of the drinking water system could come from applying compressed air at pressures higher than the drinking water system or compressed air applied anywhere upstream, or before, the backflow prevention assembly. Both of these methods risk injecting oils and other contaminants into the drinking water system. This could affect your home, as well as the District's water system.

Many sprinkler manufacturers, such as Rainbird, Hunter and Nelson provide winterization tips on their web sites. These can be accessed by going directly to their websites, or Google: 'sprinkler winterization'



Fire Hydrant Access



The snow will be flying before too long. We would like to take this time to ask our customers to help us; the local firefighters; and yourselves by clearing the snow away from fire hydrants. If you have a fire hydrant on or near your property, please check it after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible to firefighters, please pitch in and clear away the snow. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help.

Mail Delivery

We mail all invoices & correspondence to the address you provide. We mail bills in January, April, July, October and November. If you are having issues receiving your mail, please contact the local Postmaster.

We are asking you please mark your calendar or sign up for the reminder program to be sure you get your bills and avoid additional fees and possible service disconnection.



**Know what's below.
Call before you dig.**

It is the responsibility of the person digging to call 811 to prevent damage to underground utilities and possible personal injury from damaging underground facilities. Remember to dial 811 or 800-428-4950 before digging **for any reason, at any depth**. One call notifies all local utility companies of your intent to dig.

Utility location service is free—repairs for damaged facilities or medical expenses are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: street address or legal description, contact person, phone number and what type of work is to be performed. For more information visit www.call811.com.

Email & Text Message Reminder

Don't forget about our Email & Text Message Reminder service available to all our customers. We send out a reminder email or text message when bills have been mailed, bills are approaching due date, second half irrigation assessment due. If you would like this reminder email or text message sent, please provide your service address, email address or if electing a text message your cell phone number and carrier. For example: district@haydenirrigation.com or 208-555-1234 with Verizon. Please contact us via our website or call us to be added to the list.

Billing Cycles

We thought this would be a good time to remind everyone of our billing cycles; invoice mailing and due dates for our 5 bills per year.

Irrigation Assessments are billed in the fall and due by December 20th of that year. If the first half is paid by December 20th, then the second half is due by June 20th of the following year. No statement is sent for the second half. You can always choose to pay the entire bill by the December 20th due date.

It is our goal to have the Irrigation Assessment bills sent out by mid November.

The Domestic Quarterly statements are sent the beginning of the following months and are due by the end of the billing month:

| <u>Statement Sent</u> | <u>Water Usage Period</u> |
|-----------------------|---------------------------------|
| January | October, November, and December |
| April | January, February, and March |
| July | April, May, and June |
| October | July, August, and September |

To recap, you will receive a bill from us in October, November, January, April, and July.



How to Contact Us

Hayden Lake Irrigation District
2160 West Dakota Avenue
Hayden, ID 83835-5122
Phone: 208-772-2612
Fax: 208-772-5348
Hours M-F 7:30 am - 4:00 pm

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Administrator - Alan Miller - alan@haydenirrigation.com
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