

Hayden Lake Irrigation District



October 2013

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Water Rate Increase

Water rates have been established for fiscal year 2014 and a small increase was necessary. The domestic rate was increased \$5.00 per year per unit. This is a \$1.25 per quarter increase, water allocations are listed below. Excess water rate was not increased and will remain at \$1.00 per 1000 gallons.

The District has absorbed as much of the electrical rate, gasoline and product increases as possible and we continually

work at improving our efficiency of operations to maintain reasonable rates.

The rate change will be effective October 1, 2013 and applied to your 4th quarter bill received in January.

The 2014 Irrigation Assessment will also increase by \$3.00 per acre. This will be discussed in more detail in the newsletter included with the Irrigation Assessment invoice.

New Quarterly Allotments

Quarterly Domestic Allotments will change effective October 1, 2013. We have reviewed our past usage reports and found the majority of our customers would benefit from a larger allotment in the 4th quarter (October-December) than the 2nd quarter (April-June). Therefore, we are adjusting the allotments as follows:

1st Quarter (January-March)	= 15,000 gallons
2nd Quarter (April-June)	= 40,000 gallons
3rd Quarter (July-September)	= 45,000 gallons
4th Quarter (October-December)	= 20,000 gallons

We hope this change will make a difference in the excess water charges you are incurring on the 4th quarter invoice.

Sprinkler Winterizing

We recognize the need to winterize your irrigation and sprinkler systems, we simply ask you do so safely and in a way that will not contaminate the water system.

The most common method of winterization in our area involves a large air compressor used to blow all of the standing water out of the sprinkler, or irrigation system. When performed correctly this is an efficient method to winterize. However, when performed incorrectly problems can range from contamination of the drinking water system to damaging your sprinkler system.

Contamination of the drinking water system could come from applying compressed air at pressures higher than the drinking water system or compressed air applied anywhere upstream, or before, the backflow prevention assembly. Both of these methods risk injecting oils and other contaminants into the drinking water system. This could affect your home, as well as the District's water system.

Many sprinkler manufacturers, such as Rainbird, Hunter and Nelson provide winterization tips on their web sites. These can be accessed by going directly to their websites, or Google: 'sprinkler winterization'

Important Dates to Remember:

- *October 31st: 3rd Qtr water payment due*
- *November Board Meetings: 11/5*
- *Irrigation Assessment bill will mail by November 19th.*
- *December Board Meetings: 12/3*
- *December 20: First Half of Irrigation Assessments Due*



New Project

The District broke ground on 9/16/13 to install new water mains on Wyoming, Reed and Miles.

This will provide increased reliability to the northern portion of the District and will allow for future abandonment of older existing water mains. The project should be completed by the end of October.

Fire Hydrant Access



The snow will be flying before too long. We would like to take this time to ask our customers to help us; the local firefighters; and yourselves by clearing the snow away from fire hydrants. If you have a fire hydrant on or near your property, please check it after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible to firefighters, please pitch in and clear away the snow. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help.

Email & Text Message Reminder

Don't forget about our Email & Text Message Reminder service available to all our customers. We send out a reminder email or text message when bills have been mailed, bills are approaching due date, second half irrigation assessment due. If you would like this reminder email or text message sent, please provide your service address, email address or if electing a text message your cell phone number and carrier. For example: district@haydenirrigation.com or 208-555-1234 with Verizon. Please contact us via our website or call us to be added to the list.

On-Line Banking

For all our customers who use their banks bill pay system. We have several banks that now send us the payments electronically. Currently the one common issue we have found is the account number is not entered in the correct format. If this happens the bank will issue a paper check which delays the payment arrival and posting to your account. Your account number is 9 digits long, the correct format is 7 digits, dash, 2 digits. For example 1692160-01. Please verify your online banking set up and make any necessary changes. Thank-you.

Billing Cycles

We thought this would be a good time to remind everyone of our billing cycle; mailing time frame and due dates for our 5 bills per year.

Irrigation Assessments are billed in the fall and due by December 20th of that year. If the first half is paid by December 20th, then the second half is due by June 20th of the following year. No statement is sent for the second half. You can always choose to pay the entire bill by the December 20th due date.

It is our goal to have the Irrigation Assessment bills sent out by mid November.

The Domestic Quarterly statements are sent in the following months and are due by the end of that month:



**Know what's below.
Call before you dig.**

It is the responsibility of the person digging to call 811 to prevent damage to underground utilities and possible personal injury from damaging underground facilities. Remember to dial 811 or 800-428-4950 before digging **for any reason, at any depth**. One call notifies all local utility companies of your intent to dig.

Utility location service is free—repairs for damaged facilities or medical expenses are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: street address or legal description, contact person, phone number and what type of work is to be performed. For more information visit www.call811.com.

<u>Month Sent</u>	<u>Water Usage Period</u>
January	October, November, and December
April	January, February, and March
July	April, May, and June
October	July, August, and September

To recap, you will receive a bill from us in October, November, January, April, and July.



How to Contact Us

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Hours M-F 7:30 am - 4:00 pm

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