

Hayden Lake Irrigation District



October 2011

Inside this issue:

New Water Rates & Fees	1
Mail Delivery	1
Email & Text Message Reminder	1
Fire Hydrant Access	2
Mailing Address	2
Sprinkler Winterizing	2
Backflow Testing	2



Important Dates to Remember:

- *October 31st: 3rd Qtr water payment due*
- *November Board Meetings: 11/1 & 11/15*
- *Irrigation Assessment bill will mail by November 28th.*
- *December Board Meetings: 12/6 & 12/20*
- *December 20: First Half of Irrigation Assessments Due*

Domestic Allotments:

4th Quarter 2011—15,000 gallons
1st Quarter 2012—15,000 gallons



**Know what's below.
Call before you dig.**

To prevent damage to underground utilities and possible personal injury, please remember to dial 811 or 800-428-4950 before digging for any reason, at any depth. One call notifies all local utility companies of your intent to dig. Please call 2 working days prior to excavation.

Utility location service is **free** - repairs for damaged facilities, medical expenses, and lost wages are not. For the locate to be valid the company or individual doing the digging must call in the locate. For example: the homeowner can not call in the locate for the sprinkler company. For more information on call before you dig, visit

www.call811.com

New Water Rates & Fees

Water rates have been established for the fiscal year 2012 and we are happy to announce there is no increase for the domestic and commercial rates. Water allocations will remain the same; excess water was increased by \$.10 per 1000 gallons. The new rate for excess water is \$0.95 per 1000 gallons.

The District has added a Door Tag Fee of \$20.00 for all customers tagged for disconnection.

This fee will apply to all homes tagged

for disconnection due to delinquency and backflow testing. Once the home has been tagged, we will not waive this fee.

The excess water rate change and door tag fee will go into effect October 1, 2011.

The 2012 Irrigation Assessment will remain at the same rate per acre as our last fiscal year. This will be discussed in more detail in the newsletter included with the Irrigation Assessment bill.

Mail Delivery

We mail all invoices and correspondence to the addresses you provide. Please remember you receive bills in January, April, July, October and November. If you are having issues receiving your mail please contact the local Postmaster. If you would like to update your mailing address please use the back of the payment coupon, contact us via our website or call us directly.

Email & Text Message Reminders

We are excited to announce a new service available to all our customers:
Email & Text Message Reminders

We will send out a reminder email or text message when bills have been mailed, bills are approaching due date, second half irrigation assessment due and the backflow testing is due.

We will **not** send out messages for Delinquent Notices.

If you would like this reminder email or text message sent, please provide your email address or if electing a text message your cell phone number and carrier. For example: district@haydenirrigation.com or 208-555-1234 with Verizon.

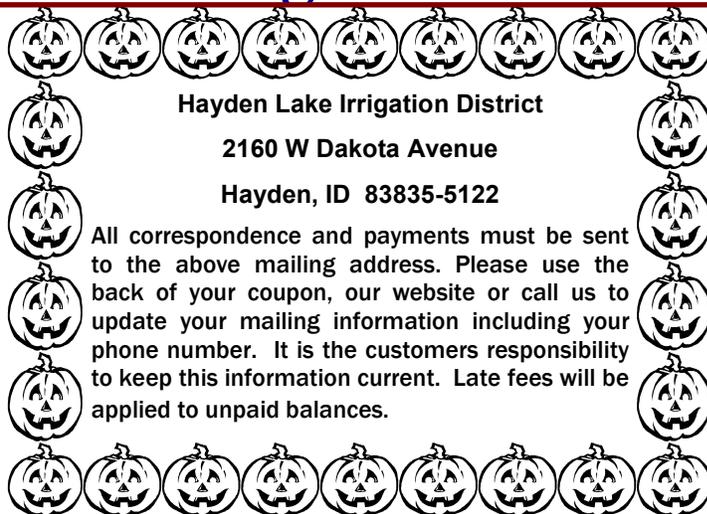
Please contact us via our website or call us to be added to the list. If at any time you wish to stop this service just let us know and we will remove your name from the list. We will **never** sell or forward your information to anyone for any reason.

Fire Hydrant Access

Mailing Address



The snow will be flying before too long. We would like to take this time to ask our customers to help us; the local firefighters; and yourselves by clearing the snow away from fire hydrants. If you have a fire hydrant on or near your property, please check it after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible to firefighters, please pitch in and clear away the snow. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help.



Hayden Lake Irrigation District

2160 W Dakota Avenue

Hayden, ID 83835-5122

All correspondence and payments must be sent to the above mailing address. Please use the back of your coupon, our website or call us to update your mailing information including your phone number. It is the customers responsibility to keep this information current. Late fees will be applied to unpaid balances.

Sprinkler Winterizing

Backflow Testing

We recognize the need to winterize your irrigation and sprinkler systems, we simply ask you do so safely and in a way that will not contaminate the water system.

The most common method of winterization in our area involves a large air compressor used to blow all of the standing water out of the sprinkler, or irrigation system. When performed correctly this is an efficient method to winterize. However, when performed incorrectly problems can range from **contamination of the drinking water system** to damaging your sprinkler system.

Contamination of the drinking water system could come from applying compressed air at pressures higher than the drinking water system or compressed air applied anywhere upstream, or before, the backflow prevention assembly. Both of these methods risk injecting oils and other contaminants into the drinking water system. This could affect both your home, as well as the District's water system.

Many sprinkler manufacturers, such as Rainbird, Hunter and Nelson provide winterization tips on their web sites. These can be accessed by going directly to their websites, or Googling: 'sprinkler winterization'

The Hayden Lake Irrigation District manages and maintains our backflow prevention program in accordance with Idaho Department of Environmental Quality regulations.

The District has a responsibility to prevent potential contamination from entering the distribution system. This responsibility is addressed through the Districts Backflow Prevention Program. Testing of all backflow assemblies by a certified tester is required by the District and the State. Annual testing of all backflow assemblies is required; lawn sprinkler systems must be tested when the system is recharged (turned on) and/or prior to June 30th. The system doesn't have to be operating by June 30th but a satisfactory backflow test must be submitted.

The District will send a letter to all customers in March as a reminder to have the backflow assembly tested. We will send another letter 30 days before the June 30th due date. The District will track assemblies in our software and if test results are not received by June 30th, we will send a final letter to have the backflow assembly tested within 15 days. The final step is a door tag notice of disconnection. If this is necessary, there is a \$20.00 door tag fee applied to your account. If assemblies are not tested the District may terminate water service until the assembly is tested and found to be in working order.

We appreciate your cooperation in preventing contamination of your water.

Reminders can be sent via email or text messaging, please see reverse side for details on how to sign up.

How to Contact Us

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Hayden, ID 83835-5122
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Administrator - Alan Miller - alan@haydenirrigation.com
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Or visit our website at www.haydenirrigation.com