

Hayden Lake Irrigation District



July 2015

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Important Dates to Remember:

- Quarterly invoices are due 7/31/15
- July 7th Board Meeting at 6PM
- August 4th Board Meeting at 6PM



Board of Director Position Open

We will have an open Director position to fill; BiJay Adams has moved out of the District and is no longer eligible to run for election. The District would like to thank Mr. Adams for his service and dedication to the District.

We are asking anyone interested in running for the board to contact the office. If a member is interested in serving on the Board of Directors there are certain criteria and steps you must take.

- A Declaration of Candidacy form must be completed and turned into the office by September 24, 2015; you will need to obtain 12 signatures from homeowners within the District, so please plan ahead. To be eligible for candidacy you must meet the following criteria:
 - Must be a resident of Kootenai County
 - Be an owner of land within the District for the 30 day period preceding the election
 - Be a qualified elector –qualified elector is defined as any person who is eighteen (18) years of age, is a United States citizen and who has resided in this state and in the county at least thirty (30) days preceding the next election at which he/she desires to vote, and who is registered as required by law.

If you are interested in becoming a Director please stop in our office or contact us at any time and we will be happy to discuss this with you.

Odd/Even Watering

The District has implemented an odd/even watering schedule for customers to follow regarding lawn and landscape irrigation. We have received great feedback from customers and below are a few questions and answers.

Q. How do I know what day to start watering on?

A. If your address ends in an odd number then start on an odd date, if your address ends in an even number then start on an even date.

Q. My timer doesn't have odd/even availability

A. Set the timer to every other day and use the date as your starting point.

Q. Do I have to comply?

A. Yes, all homeowners, commercial businesses and Homeowner Associations must comply.

Q. What will happen if I don't comply?

A. We will tag your property requesting you modify the watering schedule; if compliance does not happen and we have to tag again, a fee will be charged.

Q. Can I water multiple times a day?

A. Yes, we are not limiting your use or changing your allocation of water. We recommend not watering during the heat of the day, stick to morning and evenings.

The odd/even schedule will allow customers to maintain landscaping to the level to which they are accustomed, while reducing temporary peak seasonal demands on the water distribution system.

Thank you for your understanding and cooperation with the new schedule.

Upcoming Billings:	Look for it:	Due Date:
3r Qtr. 2015 Domestic	October 5	October 31
2016 Irrigation Assessment	Mid November	December 20
4th Qtr. 2015 Domestic	January 5	January 31

New On-Line Information & Payment Provider

We are excited to announce our new On-Line Information & Payment Provider. The new On-Line Payment Provider has many new services to offer our customers.

To protect the privacy of our customers we have elected not to show the owners/tenant name or billing address on-line; the name on the account will be "Current Resident" and the address will be the service address. Only one person can register per account, please keep this in mind if your home is a rental and you allow tenants access to your account.

Please visit our website www.haydenirrigation.com and click on blue box on the home page that says "click here to view or pay your water bills on-line" to start the process. Select the Register Now button, enter your account number, then your email address and create a password.

Once registered, customers will be able to log into the system and see their account balance, prior invoices, payments made, elect paperless billing, schedule a payment for a future date, set up auto-withdraw and elect to pay with their checking/saving account or credit/debit card. The system will email you a reminder if your bill is outstanding 10 days before the due date, then another email will be sent 2 days before the due date.

There is no fee charged to the customer to log in and view their account, prior invoices or request paperless billing. There is a flat rate fee per transaction charged to the customer if you elect to pay via your checking account or credit/debit card. The fee is \$0.95 flat rate for using your checking/saving account with no maximum payment amount and \$2.95 flat rate for credit/debit card with a maximum charge amount of \$300.00 dollars. If you elect to pay via scheduled payment, auto-withdraw or over the phone the same flat rate fees will apply.

There is the option to One Time Pay, this will allow you to pay an outstanding bill without registering. You won't have access to all the features, but you can make a one-time payment on your account.

If you have any questions or need help registering please call the office and we will be glad to help.

New Project



The District, city of Hayden and Hayden Area Regional Sewer Board are performing a joint utility project. The District will install water mains along Reed Rd south of Dee Ct to Honeysuckle, then along Honeysuckle from Reed Rd to Davis Cir. Vehicle traffic on Honeysuckle & Reed Rd will be impacted.

This will continue our multiphase project of getting waterlines down Reed to provide increased reliability for the District and will allow future abandonment of older existing water mains.

We would like to thank all our customers affected by the project for your patience during the construction period.



**Know what's below.
Call before you dig.**

Information Updates

Please help us keep our records up-to-date by contacting Sherri with any mailing address or phone number changes. Changes can be called in to 208-772-2612 or emailed to district@haydenirrigation.com



How to Contact Us

Hayden Lake Irrigation District

2160 West Dakota Avenue

Hayden, ID 83835-5122

Phone: 208-772-2612

Fax: 208-772-5348

Hours: M-F 7:30 am—4:00 pm

Chairman of the Board - BiJay Adams - Bijay@haydenirrigation.com

Administrator - Alan Miller - Alan@haydenirrigation.com

Accounts Manager - Sherri - Sherri@haydenirrigation.com

Or visit our website at www.haydenirrigation.com