

Hayden Lake Irrigation District



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Important Dates to Remember:

- Quarterly invoices are due 7/31/16
- July 5th Board Meeting at 6PM
- August 2nd Board Meeting at 6PM



Odd/Even Watering

The District has continued with the odd/even watering schedule for customers to follow regarding lawn and landscape irrigation. We have received great feedback from customers and below are a few questions and answers.

Q. How do I know what day to start watering on?

A. If your address ends in an odd number then start on an odd date, if your address ends in an even number then start on an even date.

Q. My timer doesn't have odd/even availability

A. Set the timer to every other day and use the date as your starting point.

Q. Do I have to comply?

A. Yes, all homeowners including any with separate irrigation meters, commercial businesses and Homeowner Associations must comply.

Q. What will happen if I don't comply?

A. We will tag your property requesting you modify the watering schedule; if compliance does not happen and we have to tag again, a fee will be charged.

Q. Can I water multiple times a day?

A. Yes, we are not limiting your use or changing your allocation of water. We recommend not watering during the heat of the day, stick to morning and evenings.

The odd/even schedule will allow customers to maintain landscaping to the level to which they are accustomed, while reducing temporary peak seasonal demands on the water distribution system.

High Use & Leak Notification

The District reads the domestic meters monthly. We analyze the usage for each property to look for any anomalies, zero use, high use and leak alarms.

We try to visit homes with extremely high usage and/or when the leak indicator alarm was tripped. Unfortunately, there is not enough time in the month to visit each home.

Therefore, to better serve our customers we developed a program to send out letters notifying our customers of high use or if the leak alarm was indicated.

To determine what property receives a high use letter we look at the usage. Based on the time of year (winter, spring, summer or fall) we determine what amount of water would be considered above average use for the month. If you receive a high use letter it will have the usage listed. Since we don't know how many people are in the home, please use 2,000 gallons per person as a good average to determine if your use is high.

We will send a letter to all properties when a leak alarm is present. You may have a toilet running, a dripping faucet, a leaking outdoor hydrant, leak in your sprinkler line, or a leak in your main service line, or there may be no ongoing leak at all. The leak detection could have been due to activity you were aware of and resolved or the leak alarm can also indicate regular use every 6 hours.

If you receive a letter regarding a leak, there is a document on our website "Determining Your Leak" located on the Our Conservation Plan page to help.

The letters are simply a courtesy to help customers manage their water use and help control any excess water charges incurred.

Our goal is to help our customers stay informed about their water use and help to control your costs.

Flushing the Water System

Protecting the public health is our first priority. Providing the highest water quality we can is how we achieve that priority. One of the ways we assure the highest water quality is to flush out the water system in areas of dead end water mains (pipeline). This may appear to be wasteful, however it is the best method of maintaining clean pipelines. Another maintenance operation is to open and close (exercise) the water main valves. Please be respectful of our staff when they are performing these operations. We do everything we can to perform these tasks safely. To help us, please don't drive through the water spraying from a fire hydrant when we are flushing and give our staff the room to do their work safely. Thank you!

Election for Board of Directors

Hayden Lake Irrigation District is governed by a three (3) member Board of Directors. The Directors term of office is 3 years. Each year one of the Directors is up for election. The election takes place Tuesday November 8, 2016. A Declaration of Candidacy form must be completed and turned into the office by September 29, 2016. To be eligible for candidacy you must meet the following criteria:

- Must be a resident of Kootenai County
- Be an owner of land within the District for the 30 day period preceding the election
- Be a qualified elector –qualified elector is defined as any person who is eighteen (18) years of age, is a United States citizen and who has resided in this state and in the county at least thirty (30) days preceding the next election at which he/she desires to vote, and who is registered as required by law.

Notice of Election will be placed in the legal section of the Coeur d' Alene Press in September. If you are interested in becoming a Director please stop in or contact us at any time and we will be happy to discuss this with you.

Information Updates

Please help us keep our records up-to-date by contacting Sherri with any mailing address or phone number changes. Changes can be called in to 208-772-2612 or emailed to district@haydenirrigation.com. We use this address for all invoices and correspondence.

Hayden Lake Irrigation District
2160 West Dakota Avenue
Hayden, ID 83835-5122
Phone: 208-772-2612
Fax: 208-772-5348
Hours: M-F 7:30 am—4:00 pm

Upcoming Billings:	Look for it:	Due Date:
3r Qtr. 2016 Domestic	October 5	October 31
2017 Irrigation Assessment	Mid November	December 20
4th Qtr. 2016 Domestic	January 5	January 31

Email/Text Reminders

Don't forget about our Email & Text Message Reminder service available to all our customers. We send out a reminder email or text message when bills have been mailed, bills are approaching due date, second half irrigation assessment due and if there is a Water Alert. If you would like this reminder email or text message sent, please provide your service address, email address or if electing a text message your cell phone number and carrier. For example: district@haydenirrigation.com or 208-555-1234 with Verizon. Please contact us via our website or call us to be added to the list.



**Know what's below.
Call before you dig.**

To prevent damage to underground utilities and possible personal injury from damaging underground facilities, please remember to dial 811 before digging for any reason, at any depth. 811 is a federally mandated phone number to consolidate all local "Call Before You Dig" numbers. One call notifies all local utility companies of your intent to dig.

Utility location service is free - repairs for damaged facilities, medical expenses, and lost wages are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: Street address or legal description, contact person, phone number, and what type of work is to be performed. For more information on 811, stop by and pick up a brochure from our office or visit www.call811.com



Contact Us

Administrator - Alan Miller - Alan@haydenirrigation.com
Accounts Manager - Sherri - Sherri@haydenirrigation.com
Or visit our website at www.haydenirrigation.com