Hayden Lake Irrigation District



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Important Dates to Remember:

- January 6 Board Meeting at 6 PM
- January 19 Closed in Observance of Martin Luther King Day
- January 31- Quarterly payments are due
- February 3- Board Meeting at 6 PM
- February 16 Closed for Presidents Day
- March 3 Board Meeting at 6 PM

The Board and Staff would like to wish you a



Upcoming Billings:Look for it:Due Date:1st qtr. 2015April 4April 302nd 1/2 IrrigationSentJune 20

Fourth Quarter Water Bill

The water bill included with this newsletter is your 4th quarter water bill and covers water used in October, November and December 2014.

As discussed in the Fall newsletter, the quarterly domestic water had a small rate increase. Water rate increases take place in October, in accordance with the District's fiscal year.

Quarterly domestic water rate, assuming no excess water use, will be \$57.00; this equals \$19.00 per month or \$0.63 cents per day.

All quarterly invoices will reflect all activity that occurred during the quarter.

Odd/Even Watering Schedule

It has become necessary for Hayden Lake Irrigation District to start an Odd/Even Outdoor Watering Schedule.

Last year the District was unable to keep up with the demand for water during the peak sprinkler times from 3 AM to 9 AM.

The District will send out a letter to all customers in March to communicate the new watering schedule as well as an article in our next quarterly newsletter and on our website.

The Odd/Even Watering Schedule will be as follows:

Street addresses ending with an odd number may water on Monday, Wednesday and Friday.

Street address ending with an even number may water on Tuesday, Thursday and Saturday.

New lawns; sod, seed or hydro-seed may be watered daily until established.

While most of us enjoy having a lush, green landscape during the height of our outdoor activities, the large number of us watering at the same time causes stress to the water distribution system. Alternating our outdoor water days helps conserve valuable water resources and assists the District in meeting peak summer demands.

The odd/even schedule will allow customers to maintain landscaping to the level to which they are accustomed, while reducing temporary peak seasonal demands on the water distribution system.

We thank you in advance for your understanding and cooperation with the new schedule.

Update Your Phone Number

There are times we need to contact you; sometimes in an emergency. Accurate up-to-date information makes this possible. If we don't have the contact information the only option may be to turn off your water. Please use the back of the payment coupon to provide us with a telephone number where we can reach you. You will only hear from us if it is necessary. Thank you!



Know what's **below. Call** before you dig.

To prevent damage to underground utilities and/or personal injury from damaging underground facilities, please remember to dial 811 before digging for any reason, at any depth. 811 is a universal phone number. One call to 811 notifies all local utility companies of your intent to dig.

Utility location service is free - repairs for damaged facilities, medical expenses, and lost wages are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: Street address or legal description, contact person, phone number, and what type of work is to be performed. For more information on 811, stop by and pick up a brochure from our office or visit www.call811.com

Water Leaks

Our water meters have a leak detector. The leaks are recorded in our software and analyzed by our service techs. If we suspect there is a leak, we will communicate with you or place a notice on your doorknob. We have created a document to help you determine where your leak might be. This document is available at our office or on our web site under Your Water - Our Conservation Program, at the bottom of the page.

Please remember all meters are the property of Hayden Lake Irrigation District and our responsibility only goes so far as the meter. Any leaks from the meter to the residence/business is the responsibility of the property owner.

We appreciate our customers attention to leaks and water use.

Fire Hydrant Access



We would like to ask our customers to help us; the local firefighters; and yourselves by keeping fire hydrants accessible. If you have a fire hydrant on or near your property, please check it after a significant snowfall or after the snowplow goes through the area. If the hydrant looks inaccessible, please pitch in and clear away the snow. In the event of an emergency, every second counts and we want to ensure quick and easy access for firefighters. Thank you for your help!

Mailing Address

Please make note of our correct mailing address:

Hayden Lake Irrigation District 2160 W Dakota Avenue

Hayden, ID 83835-5122

All correspondence and payments must be sent to the above mailing address.

Please use the back of your coupon, our website or call us to update your mailing information including your phone number.

★ It is the customers responsibility to keep this in- ★ formation current.

Backflow Testing

The Hayden Lake Irrigation District manages and maintains our backflow prevention program in accordance with Idaho Department of Environmental Quality regulations.

The District has a responsibility to prevent potential contamination from entering the distribution system. This responsibility is addressed through the Backflow Prevention Program. Testing of all backflow assemblies by a certified tester is required by the District and the State. Assemblies must be tested annually; lawn sprinkler systems must be tested when the system is recharged (turned on) and/or prior to June 30th. The system doesn't have to be operating by June 30th but a satisfactory backflow test must be submitted.

The District will send a letter to all customers in March as a reminder to have the backflow assembly tested. We will send another letter 30 days before the June 30th due date. The District will track assemblies in our software and if test results are not received by June 30th, we will send a final letter to have the backflow assembly tested within 15 days. The final step is a door tag notice of disconnection. If this is necessary, there is a \$20.00 door tag fee applied to your account. If assemblies are not tested the District may terminate water service until the assembly is tested and found to be in working order.

We appreciate your cooperation in preventing contamination of your water.

How to Contact Us

Hayden Lake Irrigation District 2160 West Dakota Avenue Hayden, ID 83835-5122

Phone: 208-772-2612

Fax: 208-772-5348 Hours: 7:30 am to 4 pm M-F Chairman of the Board - BiJay Adams - bijay@haydenirrigation.com

Administrator - Alan Miller - alan@haydenirrigation.com

Accounts Manager - Sherri - sherri@haydenirrigation.com

Or visit our website at www.haydenirrigation.com