

Hayden Lake Irrigation District



April 2017

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Backflow Assembly Testing

We like to take this time of year to remind our customer to have their backflow assemblies tested.

Assemblies must be tested annually; lawn sprinkler systems must be tested when the system is recharged (turned on) and/or prior to **June 30th**. The system does not have to be operating by June 30th but a passing backflow test must be submitted to the District.

Over the past few years we have heard from customers that are experiencing some common issues; testers too busy, testers not returning call, reports not sent in.

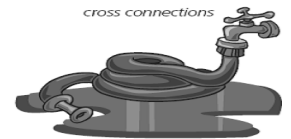
We hope the following tips will help:

- Schedule your test early, remember testing early does not mean sprinklers need to be running
- Set up with a tester for annual testing and sprinkler blow out. Once you are set up the tester will contact you with his schedule. Some testers provide discounts if you sign up for both and they can schedule your home while they are already in the area.
- Get a copy of the test results for your files
- Have the tester tag the assembly with date of test, results and tester name
- If you have a property management service, be sure only one of you is scheduling the testing
- If you receive a letter, don't ignore it. If you have had your assembly tested, we have not received the passing test report, hence the letter.

We are looking forward to another successful season; we appreciate your cooperation in providing quality drinking water.

Important Dates to Remember:

- Backflow assembly tested when irrigation system is turned on or by June 30th.
- Week of May 1st, District's irrigation system activated (weather permitting)
- May 2nd Board Meeting at 6PM
- June 6th Board Meeting at 6PM
- June 20—2nd half irrigation payment due.



Odd/Even Watering

The District will continue the odd/even watering schedule as a part of our conservation plan for 2017. Please set the sprinkler timers to run on the even or odd date; or if this setting is unavailable, set to every other day and begin the setting on an odd date if your street address ends in an odd number; or begin on an even date if your street address ends with an even number.

If you count the number of days in a month, at some point you will be watering on the opposite odd/even date; you **do not** need to reset your timer. The other homes will also be watering on the opposite odd/even date so as a whole the District will still be on an odd/even watering schedule.

Below are a few questions we have had from our customers:

Q. Do I have to comply?

A. Yes, all homeowners, commercial businesses & Home Owner Associations must comply.

Q. What will happen if I don't comply?

A. We will tag your property requesting you modify the watering schedule; if compliance does not happen and we tag the home again, a fee will be charged.

Q. Can I water multiple times a day?

A. Yes, we are not limiting your use or changing your allocations of water. We recommend not watering during the heat of the day, stick to morning and evenings.

The odd/even schedule will allow customers to maintain landscaping to the level to which they are accustomed, while reducing temporary peak seasonal demands on the water distribution system.

Thank you for your understanding and cooperation with the odd/even schedule.

Irrigation System Activation

The District will be activating the irrigation system starting May 1st, weather permitting. This will only affect customers that have a separate irrigation meter or are irrigation only customers. We activate the system when there is a low chance of freezing.

For any property without appropriate backflow protection your irrigation service will not be activated. We will tag your home so you are aware of what needs to take place before we can activate your system.

If repairs are needed on the customer side, we will leave a tag on your door notifying you what repairs are needed to be completed by the owner.

Once the irrigation meter is activated, we will hang a tag on your door to confirm your irrigation service is up and running. The backflow assembly will need to be tested by a certified backflow tester within 15 days of the date on your tag. Please remember to follow the odd/even watering schedule.

We do not read the separate irrigation meters monthly, therefore, it is your responsibility to monitor your usage and look for leaks.

Water Meters

Over the past year we have noticed an increase in buried and/or damaged meter boxes, lids & meters; please help keep costs down. Below is a list of what you can do to help:

- Keep meter box lid clear
 - ◇ If buried under grass, bushes, rock, bark etc., then please uncover the meter lid
 - ◇ Light snowfall is a great insulator in the winter, but please do not pile excess snow
- Do not open the meter box lid - letting out heat can cause the meter to freeze
- Be careful when plowing or mowing not to damage the meter box and lid
- Do not add/modify anything inside the meter box
- Do not turn on/off the meter, please call the office to have it scheduled and we will be happy to come out. We do require 24 hour notice.

Meter Reading

We read the meters on the last two business days of every month. During this time our vehicles drive slow and make frequent stops, please do not follow close behind.

Once the meters are read we analyze the information and manually verify any zero usage reads.

We send out letters to all customers when the meter indicates a leak or the usage is higher than we would expect for the month.



How to Contact Us

Hayden Lake Irrigation District
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**Know what's below.
Call before you dig.**

It is the responsibility of the person digging to call 811 to prevent damage to underground utilities and possible personal injury from damaging underground facilities. Remember to dial 811 or 800-428-4950 before digging **for any reason, at any depth**. One call notifies all local utility companies of your intent to dig.

Utility location service is free—repairs for damaged facilities, medical expenses are not. Please call 2-10 working days prior to excavation. Before you call, please have ready the following information: street address or legal description, contact person, phone number and what type of work is to be performed. For more information visit www.call811.com.

| Upcoming Billings: | Look for it: | Due Date: |
|------------------------------------|-----------------|-----------|
| 2nd half Irrigation Assessment Due | Billed Nov 2016 | June 20th |
| 2nd Qtr. 2017 Domestic | July 5th | July 31 |